Vision
A THRIVING COMMUNITY OF
EMPowered INDIVIDUALS
AND HEALTHY FAMILIES

Mission
BUILDING BETTER LIVES
AND STRENGTHENING OUR
COMMUNITY BY PROVIDING
ESSENTIAL HUMAN SERVICES
TO CHILDREN, FAMILIES,
ADULTS, AND SENIORS.

Values
• PROFESSIONALISM, INTEGRITY
  & EXCELLENCE
• PROACTIVE APPROACH TO
  MEETING COMMUNITY NEEDS
• STRENGTH-BASED, OUTCOME
  DRIVEN SERVICES & PROGRAMS
• SUPPORT OF DIVERSITY

*Cover photo: Chris during the ASPIRE Summer Program presenting what he learned about the United States.
Dear Friends,

2018-2019 has been another year of growth and positive changes at Family & Children's Agency (FCA).

We continue to achieve strong outcomes for our clients utilizing the Results Based Accountability (RBA) model for assessing our work. This year we also added new services to meet the growing needs in our community.

Our new eviction program in partnership with the Norwalk Housing Authority is a positive alternative to the traditional eviction process for public housing residents. We have expanded our post adoption support services and our social work services for seniors. In addition, in July we were awarded a grant to implement a victim’s assistance service program in partnership with the Connecticut Council of Family Service Agencies, our statewide association.

This year we expanded our staff development trainings with a focus on trauma-informed services, and we were again chosen as a Best Place to Work for medium-sized businesses by Hearst Media, an award we have now won for six straight years. We continue to be actively involved in community-wide efforts including Norwalk ACTS, a collective impact initiative focused on closing the opportunity gap among Norwalk’s children and youth.

Every organization has its own unique approach and culture. Here at FCA our approach is team-oriented and inclusive and our culture is one that emphasizes excellence and support: excellence from our talented staff who provide the highest quality of service, support from our deeply dedicated Board who form the backbone of the organization, and steadfast support from our generous donors.

Many thanks to you, the stakeholders of this incredible organization, for your engagement and generosity as together we look to realize our vision of “a thriving community of empowered individuals and healthy families.”

Robert F. Cashel
President & CEO

Lisa Lillie
Chairman of the Board
Jose says who he was then and who he is now are two different people.

Adopted by a loving family with his siblings when Jose was a toddler, he cherishes memories of vacations and working at his family’s pizzeria. But when his adoptive mother suddenly passed away due to cancer, everything changed.

Jose’s adoptive father began mentally unraveling, his older siblings began moving out to escape the instability, and Jose began running away. Eventually, he entered the foster care system.

The struggles and stress Jose was carrying, mixed with being in his early teenage years, came out in unproductive ways. He started having violent thoughts and sought negative attention. Jose was hospitalized to help him address his mental health needs. This is when he came to FCA.

FCA matched Jose with foster mom Marsha, and at the time Jose felt isolated and had difficulty trusting anyone. FCA social workers visited multiple times each week and were available by phone any time of day. Marsha helped him enroll in FCA trainings and activities like life skills, taekwondo, carpentry, and boys group. Slowly, he came out of his shell.

“FCA helped me grow and properly express how I feel to get the help I need,” said Jose.

Attending the University of Hartford with a full scholarship this fall, Jose will be studying business with plans to open his own bakery in the future. In the meantime, he is working to help other kids in the foster care system by serving on the Department of Children and Families (DCF) Youth Board and speaking with lawmakers.

“I want to be something,” he said.
Screening for Success

By screening for developmental delays early, we pair children with the help they need so they can succeed when it is time for them to start school.

Last year, FCA led a new community initiative with the Norwalk public school system to implement a tool called the Ages & Stages Questionnaire (ASQ) as part of kindergarten registration. The data collected has been used by school administrators and teachers to identify more than 130 children who show signs of delays so they can be monitored and provided additional support.

To date, nearly 700 children in Norwalk have been screened as part of kindergarten enrollment, and the school integration effort has received accolades from the Connecticut Commissioner of Early Childhood Education.

FCA’s Intensive In-Home Child & Adolescent Psychiatric Services (IICAPS) provides support for young people with serious mental health needs in an effort to keep them safe at home and out of inpatient facilities. Last year the program served more than 115 clients and 100% were living at home at the time of discharge rather than in a hospital or residential program, a monumental success.
FCA’s ASPIRE program is about more than academics. In addition to homework help and test preparation, ASPIRE teaches social-emotional skills, builds character development, and provides enrichment activities.

**Lucas’ Story**

Lucas came to the ASPIRE after-school program having suffered unspeakable trauma in his childhood. After being removed from his home, he was adopted by a woman Lucas loved and cared for deeply. Sadly, his adoptive mother passed away. With so much upheaval, Lucas has faced a lot of difficulty.

In ASPIRE Lucas was very quiet and reserved. He wouldn’t allow any physical interaction, including handshakes. He often answered questions with non-verbal responses, showed little emotion, and his grades were suffering.

Over time, Lucas slowly became more physically and emotionally comfortable at ASPIRE. He began smiling, laughing, and making friends with his peers. He started interacting more with staff, participating in activities, and expressing his emotions calmly and appropriately. With time, it became clear that Lucas is a funny, energetic boy who had the potential to be a great friend and student.

This past year Lucas was given a special award for perseverance from his middle school. He now has a large group of friends, and feels comfortable sharing hugs with adults and peers he trusts and respects. He works hard on his academics and is proud of the work he accomplishes.
Great Gains for ASPIRE

FCA’s ASPIRE program provides after-school and summer programming for Norwalk middle and high school students to bridge the opportunity gap and empower them to graduate high school ready for college or career.

Last year we served a record 128 students during the school year and expanded services for high school students. Transportation was provided from both Norwalk high schools twice a week to make it easier for these older students to participate in the program, and once a week ASPIRE held late hour programming to accommodate high school students involved in after school activities.
Building a Community of Fathers

When a baby is born, parents benefit from the support of family, friends, and organizations like Family & Children’s Agency. FCA has built a robust program for mothers, including hospital visits, group activities, and in-home parenting education. In addition, we have home visitors who focus on fathers to help them bond with their children and understand their role as a parent. Last year, FCA piloted a Fatherhood Group to connect a community of men. The dads in the program had 100% attendance at nine meetings for bonding, education, and support.

Over 70 years of providing Adoption services, Family & Children’s Agency has placed more than 4,000 children with their forever families. Last year, 27 children were successfully adopted through our program. We also expanded our post-adoption services so more families can access ongoing support.

FCA’s Family Support programs work with families involved with the Department of Children and Families (DCF) to prevent child abuse or neglect. Last year we increased the capacity of these programs by hiring two new case workers. More than 275 families were served across all FCA’s six programs in this area.
Lilia can’t help but cry when she talks about what life was like before she found FCA.

A recent immigrant from Guatemala, Lilia and her husband had a two-year-old daughter and Lilia was pregnant with twins when her husband lost his seasonal landscaping job.

“Because we didn’t have family here it was very hard and I felt alone,” said Lilia. Just a few weeks before her twins were born, she learned about FCA during her prenatal care visit. “From the minute I found out about FCA I felt like they were the family I really wanted.”

FCA has now been a part of Lilia’s family for more than six years. From providing diapers for her babies, helping them apply for nutrition and heating assistance, to marking the children’s progress to screen for developmental delays, FCA has been there for Lilia’s family.

And while all that was important for her, Lilia said the biggest improvement has been within her.

During one visit, Lilia’s FCA worker noticed a change in her mood. When the results of a depression screening were concerning, Lilia was connected with an FCA clinician and began therapy. She couldn’t seem to overcome difficult moments from her past and was struggling with loneliness, feeling unheard, and frustrated without enough help at home. Therapy, Lilia said, helped her find her voice.

“Thanks to the therapist I feel courageous and empowered.” With those new skills, Lilia began babysitting to earn income, and her family is now able to move off public assistance.

“Now I feel good. I always wanted to work. I have goals and now I can reach them,” she said. “There are no words to say thank you to FCA for all the things they have given my family.”

FCA’s Parenting Education programs create strong foundations for future success. By providing in-home education for more than 175 families last year, FCA ensured high-risk mothers received prenatal care, screened mothers for depression, and promoted healthy child development.
Mary began helping others use the computers, look for jobs, and apply for low-cost cell phone programs. Helping others made her feel less alone and gave her purpose.

When she received a housing voucher, Mary’s FCA case manager helped her find a charming one bedroom Westport apartment.

“I was so lonely my whole life. I just wanted a family and I felt like a didn’t have one. Now Family & Children’s Agency is acting as my family. I really don’t feel alone anymore for the first time in my life,” said Mary.

Mary, 57, has been coming to the Community Connections Center for more than a year.

Mary grew up in Wilton and enrolled in NYU after high school, but left after one year because her mental health struggles made attending classes impossible.

“I thought I was a loser,” she said, “but it turned out to be anxiety and depression.”

Mary began self-medicating with alcohol, which quickly became an addiction. She worked hard to achieve sobriety, which she maintained for 15 years while living and working at a jazz venue. But when the business suddenly closed, Mary found herself unemployed and without a place to live. Her depression was overwhelming.

“I couldn’t pay my rent and I couldn’t save myself,” she said. Mary ended up in the only place she had left – her car.

Finally, Mary began looking for help. She was able to begin treatment for depression, checked into the local homeless shelter, and began spending her days at FCA’s Community Connections Center.

“FCA is a completely wonderful place. It feels like a family, you’re not judged, and there’s kindness and laughter,” Mary said of the Center.
Supporting Women to Sobriety

FCA has always been a resource for women struggling with addiction through our unique program Project REWARD, one of the only gender-specific outpatient substance abuse program for women in southern Fairfield County. Because more than 85% of women in substance abuse treatment have histories of trauma, this safe space is vital for clients to focus on recovery.

FCA’s services are now even more comprehensive as we reinstated the Intensive Outpatient Program (IOP), a 10-week program focusing on healthy coping skills, relapse prevention, interpersonal relationships, and parenting. In addition, child care and transportation are provided to help remove significant barriers to treatment.

FCA’s Supportive Housing services promotes self-sufficiency for adults facing a housing crisis or transitioning out of homelessness and into housing. Last year the program served a record 116 families. Through on-going support and case management, 94% of clients remained in FCA’s supportive housing or transitioned into permanent housing.

In the spring, FCA began providing Eviction Prevention services through a partnership with the Norwalk Housing Authority (NHA). The new Eviction Prevention Case Manager provides individualized support for NHA residents facing a potential housing crisis. This program connects residents with other services, empowers them to maintain housing and self-sufficiency, and strengthens their ties to community and family so they can avoid housing instability in the future.
New Program Connects Seniors and Families To Services

Being a caregiver for a loved one can be rewarding, but it can also be challenging and stressful. Our Home Care services include two social workers who specialize in geriatric care to provide guidance and direction for families throughout the process. Last year, we expanded these services to include an additional program that connects caregivers and the elderly with resources, benefits, energy assistance programs, rent rebates, and more.

In the first full year of FCA’s Senior Outreach and Engagement Program, more than 134 clients have been assessed for mental health and substance abuse issues and referred to services. As the only provider of this type of outreach in Fairfield County, our partnership with community groups, first responders, and public servants makes a big impact in finding isolated seniors in the community. In fact, in this statewide initiative, FCA’s program has been the most successful to date.
Kathleen and her family made a promise to their father, Charles.

“We always promised him we would never put him in a nursing home and we would keep him home for as long as we could,” she said.

When Kathleen’s father began to show signs of Parkinson’s it was her mother, Mary Kate, who was his full-time caregiver. But over time that role became exhausting and isolating, and she needed help. They turned to FCA, which provided part-time aides who helped Charles with grooming and chores and took him on short errands so he could have some independence and Mary Kate could have some quiet moments at home.

When Charles fell and broke his hip, the family increased to full-time care.

Each morning the family’s favorite aide, Beverly, got Charles ready for the day by helping him shave and get dressed. He kept his sense of humor and showed his appreciation by giving her a round of applause when she was done. Mary Kate and Beverly worked on crocheting a quilt together and bonded over shared interests.

“She was a special person to my family,” said Kathleen.

Having FCA involved helped the rest of the family too. Knowing their parents had assistance in their home gave them peace of mind, and visits became less stressful as they could focus on being together and not on chores and housekeeping.

Together, FCA and Kathleen’s family formed a care team for their dad.

“If we didn’t have FCA to help us it would’ve been much harder. I don’t know what I would have done.”

Charles passed away from Parkinson’s earlier this year, but FCA is still working with Kathleen and her family. A social worker has been guiding them through the grieving process and has offered recommendations now that Mary Kate wants to downsize to an apartment.

In the end, Charles was cared for in his own home, with his own family around him.

With support from FCA, Kathleen’s family kept their promise.
Connecticut Council on Adoption (CCA)
Meg Woglom, Assistant Director of Adoption and Early Childhood; Devon Miles, Manager of Adoption
Meg and Devon are Co-Chairs of Communications & Publicity for this statewide group, which is a member organization of adoptive parents, children, and professionals aiming to improve adoption services.

CT Council of Family Service Agencies (CCFSA)
Robert F. Cashel, President & CEO; Tiffany McCarthy, Director of Family Support
Rob serves as Secretary of the Board of Directors for CCFSA, a statewide network of independent human service organizations, and Tiffany has been Chair of CCFSA’s Parent Education Program (PEP) Oversight Committee for 13 years. In this role, Tiffany is also heading the committee creating a revised facilitator manual for the curriculum to be used statewide.

Department of Children and Families (DCF)
Mary Ellen Hass, Chief Operating Officer; Jeanmarie House, Director of Foster Care; and Suprena Shuler, Specialized Foster Care Program Manager
Suprena is one of the tri-chairs and Mary Ellen is a member of the Department of Children and Families (DCF) Regional Advisory Counsel for Region 1. In addition, Suprena is the representative from Region 1 to the DCF Statewide Advisory Council, and Jeanmarie serves on the Statewide Foster Care Steering Committee. These groups monitor the child welfare landscape and offer critical feedback to the Commissioner of DCF on policy issues affecting vulnerable children in the region and the state.

Southwestern Connecticut Agency on Aging & Independent Living (SWCAA)
Ligia Masilamani, Director of Home Care
Ligia has been an active member of the SWCAA Advisory Board representing the town of Norwalk since 2011. This group addresses new initiatives impacting seniors, assesses programs receiving funding, and advocates to lawmakers regarding bills affecting older area residents.

Community Leaders

FCA STAFF ARE EXPERTS IN THEIR FIELDS AND PLAY MAJOR ROLES IN THE BROADER COMMUNITY.
Multi-Disciplinary Team at the Human Services Council
Elizabeth Murdoch, Director of Behavioral Health; Stephanie VanHatten, Assistant Director of Behavioral Health
Elizabeth and Stephanie both sit on the Multi-Disciplinary Team at the Human Services Council, a team that reviews community cases of sexual or severe physical abuse of children. The group includes police, prosecutors, the Department of Children and Families, and others. The role of FCA staff on this team is to serve as mental health experts and make recommendations about what treatments, if any, would be beneficial for the children and families involved in these cases.

Norwalk ACTS
Robert F. Cashel, President & CEO; Amy Jeffereis, Director of ASPIRE; Mary Kate Locke, Director of Child & Family Development and Adoption; Meg Woglom, Assistant Director of Adoption and Early Childhood; Marissa Morgan, ASPIRE High School Supervisor
Norwalk ACTS is a partnership of civic leaders, educators, and organizations working collectively to enhance and improve the lives of children in Norwalk. Rob serves on the Board of Directors and Executive Committee and Mary Kate co-leads the Social Emotional Initiative. Three staff members have leadership roles within the Prenatal to 3rd Grade Initiative, and our ASPIRE staff members participate on the Team Summer Committee, Transitions Workgroup, and Social Emotional Initiative.

Norwalk Housing First Collaborative
Chris Jachino, Director of Homeless Services
Chris is a member of this collaboration, which works in partnership to align with statewide initiatives of ending chronic, youth, and family homelessness.

Opening Doors Fairfield County (ODFC)
Chris Jachino, Director of Homeless Services; Lindsay Perry, Director of Communications and Marketing
Chris serves as Treasurer for and sits on the Executive Committee and Leadership Council of the organization. Lindsay serves on the Communications Committee. This member organization gathers community organizations invested in ending homelessness to share best practices and work together to achieve this goal.

School Governance Councils
Amy Jeffereis, Director of ASPIRE; Matthew Guida, ASPIRE Middle School Supervisor; Marissa Morgan, ASPIRE High School Supervisor; Karen Lourd, ASPIRE Middle School Academic Associate
Three of the four elementary schools in Norwalk and one high school have an ASPIRE staff member on their School Governance Council, a group of parents, community members, and staff who work together to improve student achievement through assisting with programmatic and operational changes. By serving in these groups, ASPIRE staff build relationships within the school system and develop an understanding of dynamics to help drive programming and support students in FCA programs.
Donors

THE GENEROSITY OF OUR DONORS HELPS MAKE FCA’S LIFE-CHANGING WORK POSSIBLE. THANK YOU FOR YOUR DEDICATION AND SUPPORT.

Individuals’ names reflect cumulative cash gifts between July 1, 2018 and June 30, 2019.

*Have given consecutively for the past 5+ fiscal years.

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FCA’s commitment to collective impact and its work to increase the number of Norwalk children who enter school ready to learn and thrive helps us achieve our mission of ensuring Norwalk’s children are on a path to become independent self-sufficient adults.

-Linda Franciscovich, Executive Director
Grossman Family Foundation
Greenwich
Giving to FCA touches your heart, because you know for some of these kids it could be their only gift or party.

-Rich Manz
Vice President, Gen Re Stamford

SPIRIT OF FCA AWARD
The IMAGINE 2019 benefit was a huge success and raised a record amount of money for the Agency. In addition, Julene and Simon Greenshields of Wilton were honored with the Spirit of FCA Award. The couple has been involved with FCA for more than 16 years, offering extraordinary leadership, guidance, financial support, and volunteer time.

- Rich Manz
Vice President, Gen Re Stamford

LINKING ADOPTIVE MOMS
Moms and moms-to-be in our Adoption programs have been enjoying the company of others in the program through Moms’ Nights Out. These events are hosted by adoptive moms to create community and support.
STAFF AND BOARD RECOGNIZED AS FAMILY CHAMPIONS

FCA staff member Lorraine Reid-James and Board member Brian Vendig were presented the 2019 Family Champions Award from the Connecticut Council on Family Service Agencies. Lorraine was honored for her willingness to go above and beyond, including helping found FCA’s Social Justice Committee and mentoring her colleagues. Brian was selected for his dedication as a member of the Board of Directors and his efforts to engage his company with FCA.
THE WILLIAM O. MURPHY FAMILY STRENGTHENING AWARD

Last year’s William O. Murphy Family Strengthening Award was presented to the City of Norwalk and accepted by Mayor Harry Rilling. Mayor Rilling was instrumental in helping FCA move programming to the Ben Franklin Center. This new space has provided better service for our clients and has allowed FCA to dramatically save on occupancy costs, which means more funds raised go directly to the services we provide the community.

COMMITTING TO INCLUSION

FCA has spent the last year as part of the Women and Children’s Trauma and Gender (WC-TAG) Project. Through this initiative, FCA created a committee of staff from all levels to evaluate and improve the organization’s inclusivity, embed a model of trauma-informed and gender-responsive care for our clients, and further develop our staff.

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When we grew our family through FCA’s Adoption program, FCA became a part of our family as well. When we hear the stories of FCA’s clients and see the impact the programs have made in their lives, it feels good to know we have helped make that happen by giving to FCA.

-Samantha and Bryan Cross
Stamford

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We are extremely thankful to those who chose to honor and memorialize their loved ones by donating to Family & Children’s Agency.

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Minks to Sinks

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Mrs. Johanna Swartley

In Memory of Sgt. Michael A. Wood
Mr. and Mrs. Daniel J. Zugelder

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Ms. Lois Everett
Mr. and Mrs. Michael Stansky
Mr. Kurt Wittneben

In Memory of Miriam Beyman
Mr. and Mrs. William G. Young

In memory of Linda Driscoll Dobel
Ms. Donna Cuci
Mr. and Mrs. Michael Cooper
Mr. Max Di Dodo
Ms. Shari Dobel
Ms. Fausta Egan
Ms. Judith Klem and Mr. Herbert Greenbaum
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Mr. Keith C. Hartley
Mr. and Mrs. Per N. Heidenreich
Joan and Michael Hoben
Mr. and Mrs. Everett Johnson
Mr. and Mrs. David G. McCollum
In recognition of all the extraordinary women honored and memorialized through our Family & Children’s Agency Mother’s Day cards.

In Honor
Lianne Acosta-Rua · Christine Andrew · Lucie Atler · Gail Ballard · Jennifer Barton · Trisha Barton · Pammie Bassock · Michelle Beyman · Aileen Blake · Jenn Blake · Patricia Blake · Judy Bledock · Mary Ellen Boudiette · Fran Brandy · Shelia Brandt · Laurie Brehm · Jessica Brokaw · Sally Riedel Bromfield · Rita Broulette · Beryl Brzezinski · Catherine Ollinger Bush · Dolores Butler · Jill Campbell · Mary K. Campbell · Nancy Campbell · Sally Campbell · Sandra Campbell · Midge Caparosa · Marcie Cappell · Paula Castigliao · Nell Clark · Victoria Clay · Colleen Edwards · Krista Edwards · Andrea Eubanks · Beth Engstrom · Martha Ewell · Barbara Ewell · Sara Fleming · Susan P. Knapp · Ann LaCroix · Helen Lyman · Nicole Meek · Sandy Nye · Mary Elizabeth Quilter · Gertrude Reddington · Betty Robertson · Jane Shadriy · Mary Rodger Laurie Stewart · Charlotte Taverna · Bunny Webster · Sue Webster · Kathi Weeks · Maureen Wesche · Marian Wilbur · Kristin Wilcox · Maria Wilcox · Betsy Wilson · Mary Wynn · Angela Yelich · Lauren Yocum

In Memory
Antoinette Boudiette · Jacqueline Cassidy · Shirley Choy-Marshall · Florence Conti · Patty Deutsch · Terry Flanagan · Camille Golia · Marie Green · Frances Griffith · Sara Fleming · Susan P. Knapp · Ann LaCroix · Helen Lyman · Nicole Meek · Sandy Nye · Mary Elizabeth Quilter · Gertrude Reddington · Betty Robertson · Jane Shadriy · Mary Rodger Laurie Stewart · Charlotte Taverna · Bunny Webster · Mary Willkinson · Pat L. Young · Antoinette Boudiette · Jacqueline Cassidy · Shirley Choy-Marshall · Florence Conti · Patty Deutsch · Terry Flanagan · Camille Golia · Marie Green · Frances Griffith · Sara Fleming · Susan P. Knapp · Ann LaCroix · Helen Lyman · Nicole Meek · Sandy Nye · Mary Elizabeth Quilter · Gertrude Reddington · Betty Robertson · Jane Shadriy · Mary Rodger Laurie Stewart · Charlotte Taverna · Bunny Webster · Mary Willkinson · Pat L. Young
In-Kind Donors

We are grateful for our partnerships with local businesses, community organizations, and individual donors which play a major role in supporting FCA clients.
Volunteers

Our dedicated volunteers inspire good action in others. We thank you for your tireless efforts.
I think I’m doing a good thing not only for the people at FCA but also to have my kids see that volunteering is a lifelong activity you should make time for.

-Kristi Lieberman

Westport
FCA WELCOMED MORE THAN 500 VOLUNTEERS LAST YEAR

ANNE C. CARY VOLUNTEERISM AWARD

FCA was proud to present Maria Wilcox with the Anne C. Cary Volunteerism Award. Maria’s long-time dedication to the Agency has included her service on the Board of Directors where she has participated on nearly every committee. She has been Chair of the IMAGINE benefit and has offered her financial expertise and sound wisdom, encouraged her family to get involved as volunteers, and has been an extremely generous donor.

DONATION DRIVES

Over the course of the year, donation drives brought in more than 150 winter coats, 200 backpacks filled with school supplies, and 25,000 diapers for clients in our programs.
In March, FCA partnered with Filling In The Blanks and the Connecticut Food Bank to bring fresh, healthy food into our community. Each month the Mobile Food Pantry delivers produce, meat, dairy products, and pantry items to FCA’s Ben Franklin Center location. Hundreds of people have already gained access to free, fresh food through this initiative.

FactSet is proud to support FCA by donating and volunteering local to our Norwalk headquarters, and we look forward to continuing our work together to inspire and prepare young people and families for future success.

-Lisa Gleason
Corporate Responsibility Manager
FactSet
Norwalk
Financial Report
2018-2019

Results are unaudited as of publication date. Complete financial statements audited by BlumShapiro & Company, P.C. are available upon request.

Operating Revenues
- Government Grants: $11,806,580
- Program Services: $3,372,535
- Private Grants: $1,644,030
- Special Events: $689,720
- Contributions: $549,906
- Investment Activities: $221,504
Total: $18,284,275

Operating Expenses
- Child Welfare: 25%
- Behavioral Health: 12%
- Home Care: 6%
- Development & Fundraising: 4%
- Adoption: 2%
- Management & General: 9%
- Other: 9%
Total: 100%

90¢ of every dollar goes DIRECTLY TO SERVING OUR CLIENTS
As of July 30, 2019

Robert F. Cashel
President & Chief Executive Officer

Mary Ellen Hass
Executive Vice President & Chief Operating Officer

Rocky Rossetti, III
Vice President & Chief Financial Officer

Andrea Vakos
Vice President & Chief Development Officer

Averi Dudek
Director of Human Resources
531 individuals and families at risk of immediate homelessness met with FCA staff to access benefits and services.

98% of seniors receiving in-home services remained in their home instead of a hospital or nursing home.

100% of ASPIRE seniors have graduated high school and enrolled in college or career training.